

F.19.14b STUDENT COMPLAINT FORM

DETAILS OF THE COMPLAINT

LODGEMENT DATE:			
STUDENT'S NAME LODGING COMPLAINT:			
STUDENT'S SIGNATURE:			
DESCRIPTION OF THE COMPLAINT:			
OUTCOME/S OF THE COMPLAINT:			
REASON/S UNDERPINNING THE OUTCOME:			
<p>Please Tick the following boxes when the process has been actioned</p> <p><input type="checkbox"/> The student has been notified of the outcome of their complaint in writing</p> <p><input type="checkbox"/> The resolution phase commenced within 10 working days of the complaint being lodged.</p> <p><input type="checkbox"/> A maximum of 20 working days from commencement will be allowed for the resolution phase of a complaint, unless both parties agree in writing to extend this time period.</p>			
AVETA's CEO NAME:			DATE:
AVETA's CEO SIGNATURE:			